

Transcend Earns Top Marks in 2008

“Best in KLAS” award...



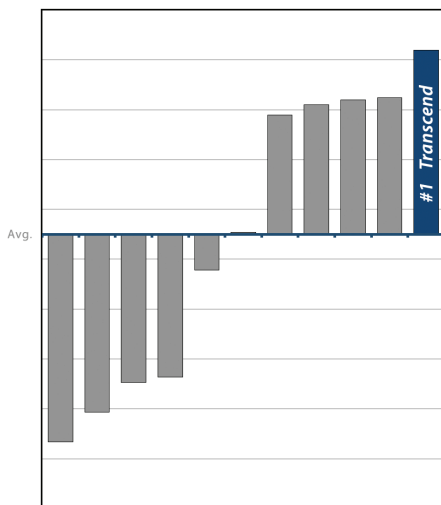
The results are in, and for 2008, Transcend Services earned the “Best in KLAS” ranking for outsourced transcription services.¹ Of eleven service areas measured, Transcend scored #1 in six... and no lower than second in the rest.

Transcend Ranks #1 in:

- Overall satisfaction
- Service delivery on time
- Quality of services staff
- Real problem resolution
- Contracting experience
- Executive involvement

KLAS is a research firm specializing in healthcare information technology (HIT). Said KLAS President Adam Gale,

“The Best in KLAS awards were created to help providers make smart buying decisions, allowing them to cut through the hype to identify companies, products and services that are the best-performing in the healthcare industry.”



Transcend Services ranked #1
 KLAS 2008 Top 20 Report: Rank based on “MTSO” overall scores.

Service makes Transcend the best

Transcend Services delivers customized transcription solutions that help your hospital improve quality, cut turnaround times, and control transcription expenses. More than 200 hospitals, health systems, and clinics nationally are already reaping the benefits from customized Transcend solutions and its skilled and experienced domestic workforce of over 1,200 transcriptionists. And of our existing customers, fully 100 percent are reference accounts for our services.

We Fit Your Workstyle

Because Transcend understands that physician satisfaction is vital to your success, we’ve built a service infrastructure that adapts to your existing processes. There’s no need to change the way your doctors work—in fact, they may never notice a difference in your operations. Each solution is tailored to your current and emerging dictation systems and business requirements.

Sharing Your Commitment to Excellence

As the nation’s top-rated medical organization for transcription services, Transcend Services shares your institution’s commitment to excellent patient care. If you’re considering outsourcing some or all of your medical transcription needs, or augmenting your existing solution, Transcend may be just the option you need.

Discover more:

www.transcendservices.com
salesandmarketing@trcr.com
 800-555-8727 ext. 339



“Honorees represent a select group of healthcare software and services vendors that have demonstrated leadership in working with customers to resolve issues and match expectations to reality.”

— KLAS President Adam Gale



Excellence forged through continuous improvement: Transcend is the most consistent top performer since KLAS rankings began.

